



Star Micronics POS Printer Cleaning Guide

The need to thoroughly clean every corner of restaurants and retail stores has never been greater – and that includes the point of sale (POS).

Please note these recommendations are for Star Micronics POS printers only. If you also use non-Star Micronics equipment at your POS, please contact the manufacturer(s) directly for cleaning instructions.



Clean and Safeguard Your POS Printer – Quickly, Easily, and Effectively



Clean with **70% isopropyl alcohol**

Star Micronics recommends using 70% isopropyl alcohol for cleaning our POS printers. 70% isopropyl alcohol should be used to clean the printer's exterior and print head only. No cleaning is required for the inside of the printer.



Correctly cleaning the printer **should not affect its performance or life**



For additional security, it's recommended to **always have the device powered down when cleaning**

Please reference the [Centers for Disease Control and Prevention \(CDC\) Cleaning and Disinfection guidelines](#) for full disinfecting and sanitizing recommendations.

Cleaning Tips

- ✓ Power down printer before cleaning
- ✓ Clean the exterior and print head only
- ✓ Clean with a microfiber or cloth towel
- ✓ Spray solution into the towel first and then wipe
- ✓ Clean with a damp – but not fully saturated – towel
- ✓ Provide your employees with personal protective equipment (PPE)
- ✓ Contact Star Micronics with any questions

Things to Avoid

- ✗ Spray directly into product
- ✗ Use abrasive cleaners/materials (abrasive powders, scouring pads, etc.)
- ✗ Soak/submerge equipment

About Star Micronics

Star Micronics America, Inc. is a subsidiary of Star Micronics Company Ltd., one of the largest printer and POS manufacturers world-wide. Star Micronics also manufactures high precision machine tools and precision parts. Star Micronics Company Ltd. is ranked as one of the Top 50 “Most Stable” Japanese companies on the Japanese Nikkei. For more information, visit www.starmicronics.com or call 800-782-7636.