

STAR MICRONICS AMERICA, INC., ACCESSORY LIMITED WARRANTY

*** Purchased in United States, Canada and Latin America**

Covering Accessories for 1 Year

www.starmicronics.com

Star Micronics America, Inc. ("STAR") warrants these Products against defects in materials and workmanship with a warranty coverage of ONE YEAR from the original date of purchase by the original end user only. *This warranty shall apply only if such original purchase by the end user was made in the United States, Canada, or Latin America and the Product is used in the United States, Canada, or Latin America. This warranty is not transferable.

This warranty shall apply only if the Product fails to function properly under normal use. Should this Product fail to be in good working order anytime during the warranty period, STAR will at its sole opinion, replace this Product as set forth below. The foregoing is STAR's sole responsibility under this warranty, and any liability for incidental or consequential damages, is expressly disclaimed. Replacement Products shall be furnished on an exchange basis and shall be either new or reconditioned. All replaced Products become the property of STAR. **Warranty coverage will not apply to any unit where the failure is directly caused by abuse, misuse, misapplication, negligence, accidental damage, or unauthorized repair. This also includes any changes, modifications, additions, or deletions of hardware, software, or firmware to the Product.** The warranty will be null and void when the serial number label or rating label has been removed, defaced or altered.

Requests for warranty service must include the Customer's purchase receipt or other valid proof of date of the original consumer purchase. Only a receipt or proof of purchase where the serial number is clearly printed will be considered a valid proof of purchase for purpose of warranty service. The Customer is responsible for contacting STAR at (800) 782-7636 ext. 995 between 9 AM and 5 PM Eastern time to obtain an In-Warranty-Repair-Authorization (IWRA) form. Before any warranty replacements begin, the Customer must troubleshoot the issue with a STAR Tech Support representative. The Customer is responsible for returning the STAR Product properly packaged in its original container, or equivalent, along with a copy of the IWRA form to the indicated STAR Authorized Service Center. Any postage, insurance, or shipping costs incurred in presenting or sending the Product for service is the sole responsibility of the Customer. STAR will pay return shipping costs via UPS Ground Service or equivalent to the original shipper of the Product.

All expressed and implied warranties for this Product are limited in duration to a period, as mentioned above, and no warranties either expressed or implied will apply after this period. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.